



GETLINK LOCAL COMMUNITIES' ENGAGEMENT POLICY

1. Context & commitments of the Company

Engagement with local communities and development of partnerships is deeply ingrained in Getlink's history and culture. The Group seeks to establish close ties with all the communities that it interacts with in countries where it operates. Getlink is committed to the respectful treatment of everyone on its sites, it encourages an open dialogue with local stakeholders and works hard to maintain good relations with its neighbouring communities.

As a committed partner in its economic and social environment, Getlink has always been a leading economic player and local employer. The Group benefits from a solid foothold in Calais and Kent. Eurotunnel has helped to boost employment with the creation of more than 8,000 direct and indirect jobs since the Tunnel came into operation.

“Getlink has always sought to work with its local communities and to balance sustainable business growth with benefits to the surrounding economy.”

John Keefe, Group Head of Public Affairs



Getlink entities participate in different ways to the local communities in which they are located:

- **Support in the development of projects that could have a positive impact for the community** led by different organisations (NGOs, charitable organisations, associations, public sector...) specifically focussed on these categories:
 - o Arts, culture and local heritage
 - o Sports
 - o Social initiatives such as social and professional integration, diversity and inclusion and community cohesion
 - o Environment
 - o Youth Development
- **Open dialogue with local neighbouring communities** and the associations that represent them. By taking these steps, Getlink aims to foster a positive relationship and prevent any negative impacts caused by the Group's business activities.

The objective is to support organisations, charities that are local to Getlink's business, local to Folkestone and Coquelles, which have a direct link the Group's businesses, whether this be through staff involvement or community involvement.

This policy takes place in the global Stakeholder Management Approach led by Getlink (see Group annual report 2024, ESRS 2). This policy objective is to express how Getlink contributes to the



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sustainable development of the communities and the well-being of the communities. The Company's approach is to build solid and trustful relationships to respect human and social right and gain legitimacy from stakeholders.

2. Principles of GETLINK local communities' Engagement

Reference & Framework



This local communities engagement policy is aligned with international standards such as United Nations sustainable development goals and with UNGC 10 Principles.

The Group engagement towards local communities strives to be aligned with several internal policies and procedures such as Code of Ethics, Human rights policy, CSR strategy, Sustainable Procurement.

Scope of application

This policy applies to all Getlink entities, their executive and operational teams.

Getlink seeks to pursue sustainable business models and to do so it encourages all its partners/subcontractors/business advisors and other stakeholders to act in accordance with the principles of this policy and respect local communities.

Governance & internal organisation

A member of Executive committee of Getlink is responsible for the relations the Group has with local communities' actors and institutions. The internal process is managed by public affairs team who coordinates with other departments if necessary (Human Resources, Communication, Legal, Infrastructure, CSR...). The objective is to develop and maintain a dialogue with different types of stakeholders.

Local stakeholders mapping

Local stakeholder mapping is regularly updated to make sure Getlink policy is supportive where needed.

Main categories of stakeholder of Group's mapping are:

- Local government
- Educational & support services
- Cultural and arts venues/initiatives
- Nature preservations organizations
- Charities
- Community support



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Main principles of conduct and processes

To build trust and long-term relationships with its local stakeholders, the Company has established the following procedures:

1. **Risk prevention:** when operating its activity, the Group pays strict attention to the potential risks to avoid and anticipate any damage on the local vicinity of its infrastructure (noise, pollution, hazard during construction works...) in line with local regulations and Group commitments defined in its CSR Trajectory.
2. **Should a negative impact arise from any company activity** (neighbours' relations for example):
 - Identification of stakeholders impacted by activities of the company (including the most vulnerable stakeholders if there are any)
 - Remediation process description
 - Description of continuous improvement & actions to improve or minimize the impact
3. **If a local stakeholder needs support on a project with a positive impact on the community** (projects for social or professional integration, community cohesion, local heritage or artistic events and projects, etc.):
 - Alignment with Getlink mission
 - Vision (aim to achieve, is there a gap in industry support for this type of project, etc.)
 - Cost and
 - Due diligence check
 - Impact on the community
 - Staff involvement
4. **Proactive communication:** If significant projects are to be done (ElecLink launch, pit-stop construction...) and have an important impact on the communities, the Group organizes the dialogue with sessions of discussion with local neighbours' organizations and local government actors. This aims at aligning goals, adjusting projects boundaries, maximise values for the territory and mitigate potential risks.

Efficiency & follow up process

Actions and initiatives are reported in the annual financial and extra-financial report of the Group.



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3. How to contact us

Any individual who has identified issues, complaints and concerns that were identified regarding local communities shall contact Getlink's team by using the following e-mail address [ukpublicaffairs \[@ \] getlinkgroup.com](mailto:ukpublicaffairs [@] getlinkgroup.com) or <https://www.getlinkgroup.com/formulaire-contact/>

For organisations who wish to submit a request for support which has a positive impact on a community are also invited to use the following email address [ukpublicaffairs \[@ \] getlinkgroup.com](mailto:ukpublicaffairs [@] getlinkgroup.com) or complete the contact forms available on Getlink's corporate website <https://www.getlinkgroup.com/formulaire-contact/>

First version published in March 2025